



## The Pe ple Perspective

## **Shabnam Sulthana**

Digitalization Engineer - Technology, Vivriti Capital







Can you briefly tell us about your role at Vivriti and your journey so far?

I started my career at Vivriti Capital as an intern before transitioning to a full-time role as a Digitalization Engineer. My area of focus is manual testing and providing application support to maintain the reliability and stability of applications. My responsibilities involve identifying, tracking, and resolving issues while collaborating with cross-functional teams. So far, my journey has been incredibly rewarding as it has helped me gain valuable experience.







What methods do you use to develop a digital transformation roadmap?

Developing a digital transformation roadmap requires a comprehensive understanding of both the business needs in the NBFC sector and the technical challenges that may arise. I collaborate closely with stakeholders, including business analysts, IT teams, as well as operations and finance teams, to understand the requirements. With inputs from various teams, I design a roadmap with the focus on upgrading technology and improving operational processes to streamline workflows. The end goal is to optimize the existing applications by enhancing their efficiency, security, and user-friendliness for a seamless user experience and to improve the overall business processes.







How do you evaluate and adopt new technologies to stay ahead of competitors in digitalization?

Evaluating and adopting new technologies involves a comprehensive analysis of emerging trends, user feedback, and market demands. As part of the digitalization team, I stay updated by continuously learning and following technologies that can enhance application performance, improve testing processes, and optimize support systems. Additionally, I collaborate with other teams to ensure that we adopt tools that are both scalable and sustainable and enable us to stay competitive in the digital space.







How has working with Vivriti Capital aligned with your career goals?

Working with Vivriti Capital has been an incredibly fulfilling experience that aligns perfectly with my career goals. As a Digitalization Engineer, I have gained hands-on experience with financial systems, that has helped me in deepening my understanding of the financial sector. Vivriti's focus on innovation and digital transformation has provided me with an opportunity to contribute to various projects, enhancing my technical skills and giving me exposure to emerging technologies. Moreover, the collaborative work environment at Vivriti has provided me with an opportunity to work alongside cross-functional teams, expanding my knowledge and enhancing my problem-solving abilities.







## What message would you like to share with the new joiners?

I would say: Embrace a culture of learning and collaboration. Vivriti Capital offers a great environment to grow, where you're encouraged to take ownership of your work and contribute to impactful projects. There may be a few challenges along the way, but each one will provide you with a valuable opportunity to learn and grow. Don't hesitate to ask questions, stay curious, and always be open to adopting new approaches that can help you achieve your goals. The opportunities to grow here are abundant, and I'm sure you'll enjoy every step of the journey.